

# COUNTERFACTUAL REASONING AND LEARNING SYSTEMS

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LÉON BOTTOU

MSR



# Joint work with

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Jonas Peters



Denis Xavier Charles



Elon Portugaly



Patrice Simard



Joaquin Quiñonero Candela



D. Max Chickering



Dipankar Ray



Ed Snelson

# Summary

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1. Background
2. Counterfactuals
3. Illustration
4. Toolbox
5. Equilibrium

# 1. Background

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# The pesky little ads

WEB IMAGES VIDEOS MAPS MORE

bing organic apples

100,000,000 RESULTS

**Organic |ust Apples**  
iHerb.com  
Consumer Rated #1 Online Retailer - Great Value and Fast Shipping  
iherb.com is rated on PriceGrabber (43 reviews)

Other ideas: apples

**Comparing apples to organic apples - Boston.com**  
articles.boston.com/2008-11-10/news/29271514\_1\_organic-food...  
Nov 10, 2008 · With the recession breathing down our necks, you may be looking for ways to cut the household budget without seriously compromising family well-being. ...

**Five Reasons to Eat Organic Apples: Pesticides, Healthy ...**  
www.forbes.com/.../23/five-reasons-to-eat-organic-apples-pesticides...  
Apr 23, 2012 · There are good reasons to eat organic and locally raised fruits and vegetables. For one, they usually taste better and are a whole lot fresher. Yet ...

Ad

Ads

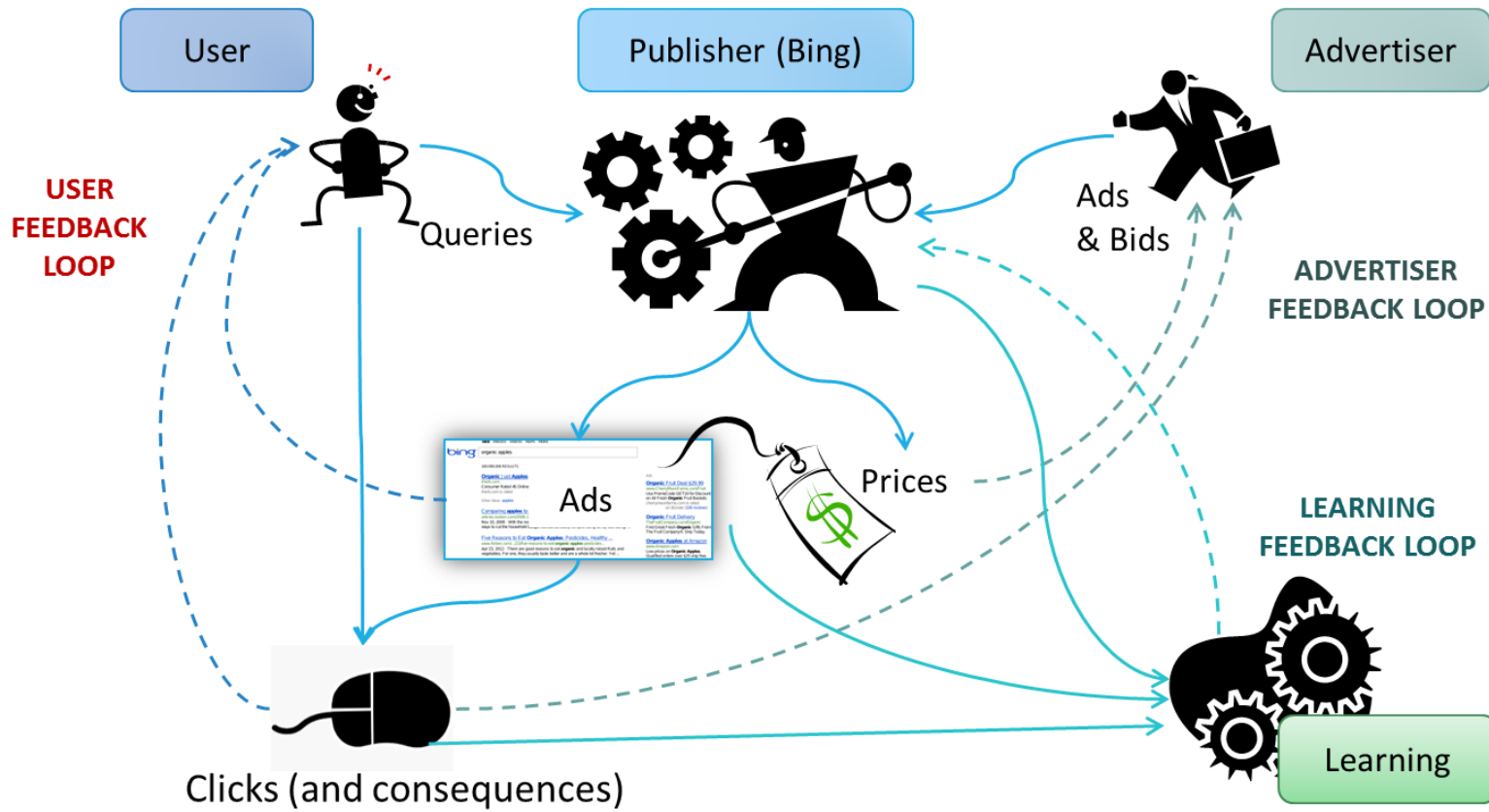
**Organic Fruit Deal \$29.99**  
www.CherryMoonFarms.com/Fruit  
Use PromoCode GET10 for Discount on All Fresh **Organic** Fruit Baskets  
cherrymoonfarms.com is rated on Bizrate (106 reviews)

**Organic Fruit Delivery**  
TheFruitCompany.com/Organic  
Find Great Fresh **Organic** Gifts From The Fruit Company®. Ship Today.

**Organic Apples at Amazon**  
www.Amazon.com  
Low prices on **Organic Apples**.  
Qualified orders over \$25 ship free

- An example of real-life machine learning “system”.

# Why is it difficult?



# Feedback loops

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## Shifting distributions

- Data is collected when the system operates in a certain way. The observed data follows a first distribution.
- Collected data is used to justify actions that change the operating point. Newly observed data then follows a second distribution.
- **Correlations observed on data following the first distribution do not necessarily exist in the second distribution.**

Often lead to vicious circles..



# Previous work

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## Auction theory and mechanism design

(Varian, 2007)  
(Edelman et al., 2007)

- Motivate the design of ad auctions.
- Address the advertiser feedback loop.
- Assume single auction instead of repeated auctions.
- Assume click probabilities are known rather than estimated.
- Ignore impact of ads on future user engagement.
- Ignore how advertisers place a single bid valid for multiple auctions



No clear way to describe the full system  
as auctions amenable to theoretical analysis.



# Previous work

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## Multi-armed bandits and extensions

- Regret bounds for “multi armed bandits” (MAB)
- Regret bounds for “contextual bandits” (CB)
- Address the learning feedback loop
- Address the explore/exploit tradeoff
- Ignore impact of ads on future user engagement
- Ignore impact of ad placement on future advertiser bids

(Robbins, 1952)  
(Lai & Robbins, 1985)  
(Auer et al., 2002)  
(Langford & Zhang, 2007)  
(Li et al., 2010)  
...



No clear way to reduce the full system into MAB or CB problems amenable to theoretical analysis

# This work

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## Causal inference viewpoint

- Changing the ad placement algorithms is an *intervention* on the system.
  - We track the consequences of such interventions along the paths of the causal graph.
- 
- ✓ Much more flexible framework
  - ✓ Leads to powerful estimation methods
  - ✓ Leads to novel learning algorithms
  - ✓ Now in daily use

# Overkill?

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## Pervasive causation paradoxes in ad data

Example:

- Logged data shows a positive correlation between event A “*First mainline ad receives a high score  $q_1$* ” and event B “*Second mainline ad receives a click*”.
- Controlling for event C “*Query categorized as commercial*” reverses the correlation for both commercial and noncommercial queries.

<i>A</i>	<i>P(B A)</i>	<i>P(B A, ¬C)</i>	<i>P(B A, C)</i>
<i>q<sub>1</sub> low</i>	124/2000 (6.2%)	92/1823 (5.1%)	32/176 (18.1%)
<i>q<sub>1</sub> high</i>	149/2000 (7.5%)	71/1500 (4.8%)	78/500 (15.6%)

# Randomized experiments

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## How to compare two ad placement systems?

1. Randomly split traffic or users into buckets
2. Apply alternative placement algorithms to distinct buckets.
3. Wait a couple months and compare performance.

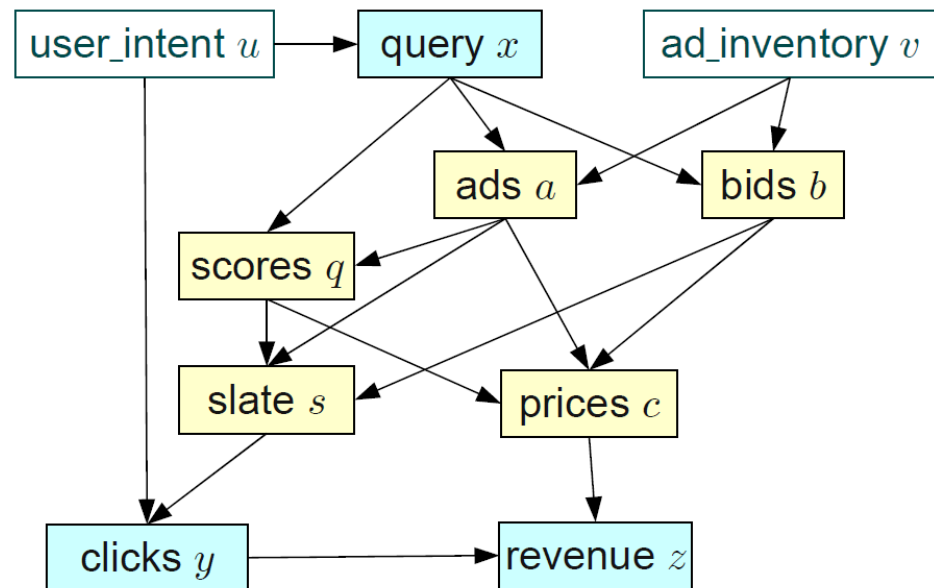
## Issues

- Hard to control for advertiser effects
- Need full implementation and several weeks.
- Progress speed limited by available traffic.

**We need an alternative.**

# Structural equation model (SEM)

$$\begin{aligned}x &= f_1(u, \varepsilon_1) \\a &= f_2(x, v, \varepsilon_2) \\b &= f_3(x, v, \varepsilon_3) \\q &= f_4(x, a, \varepsilon_4) \\s &= f_5(a, q, b, \varepsilon_5) \\c &= f_6(a, q, b, \varepsilon_6) \\y &= f_7(s, u, \varepsilon_7) \\z &= f_8(y, c, \varepsilon_8)\end{aligned}$$

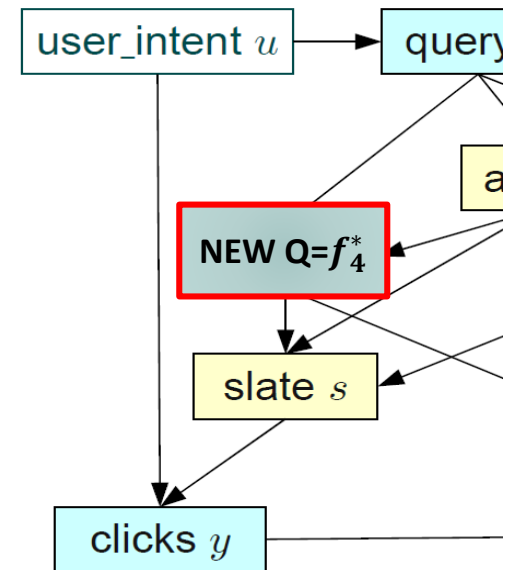


Direct causes / Known and unknown functions

Noise variables / Exogenous variables

# Interventions

$$\begin{aligned}x &= f_1(u, \varepsilon_1) \\a &= f_2(x, v, \varepsilon_2) \\b &= f_3(x, v, \varepsilon_3) \\q &= \cancel{f_4(x, a, \varepsilon_4)} \quad f_4^*(x, a, \varepsilon_4) \\s &= f_5(a, q, b, \varepsilon_5) \\c &= f_6(a, q, b, \varepsilon_6) \\y &= f_7(s, u, \varepsilon_7) \\z &= f_8(y, c, \varepsilon_8)\end{aligned}$$



Interventions as algebraic manipulation of the SEM.  
Causal graph must remain acyclic.

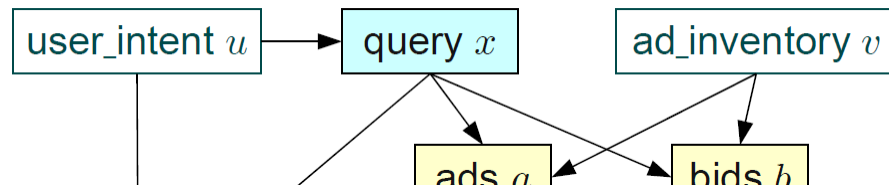
# Isolation

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## What to do with unknown functions?

- Replace knowledge by statistics.
- Statistics need repeated isolated experiments.
- Isolate experiments by assuming an **unknown but invariant joint distribution for the exogenous variables.**

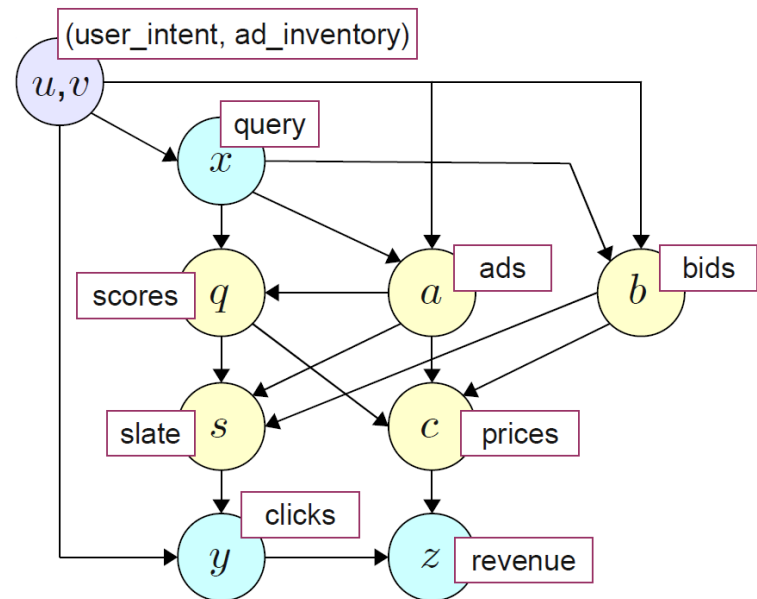
$$P(u, v)$$



⇒ No feedback loops (...yet...)

# Markov factorization

$$\begin{aligned} \mathbf{P}(\omega) = & \mathbf{P}(u, v) \\ & \times \mathbf{P}(x \mid u) \\ & \times \mathbf{P}(a \mid x, v) \\ & \times \mathbf{P}(b \mid x, v) \\ & \times \mathbf{P}(q \mid x, a) \\ & \times \mathbf{P}(s \mid a, q, b) \\ & \times \mathbf{P}(c \mid a, q, b) \\ & \times \mathbf{P}(y \mid s, u) \\ & \times \mathbf{P}(z \mid y, c) \end{aligned}$$



This is a “Bayes network” (Pearl, 1988)

a.k.a. “directed acyclic probabilistic graphical model.”



# Markov interventions

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Distribution under intervention

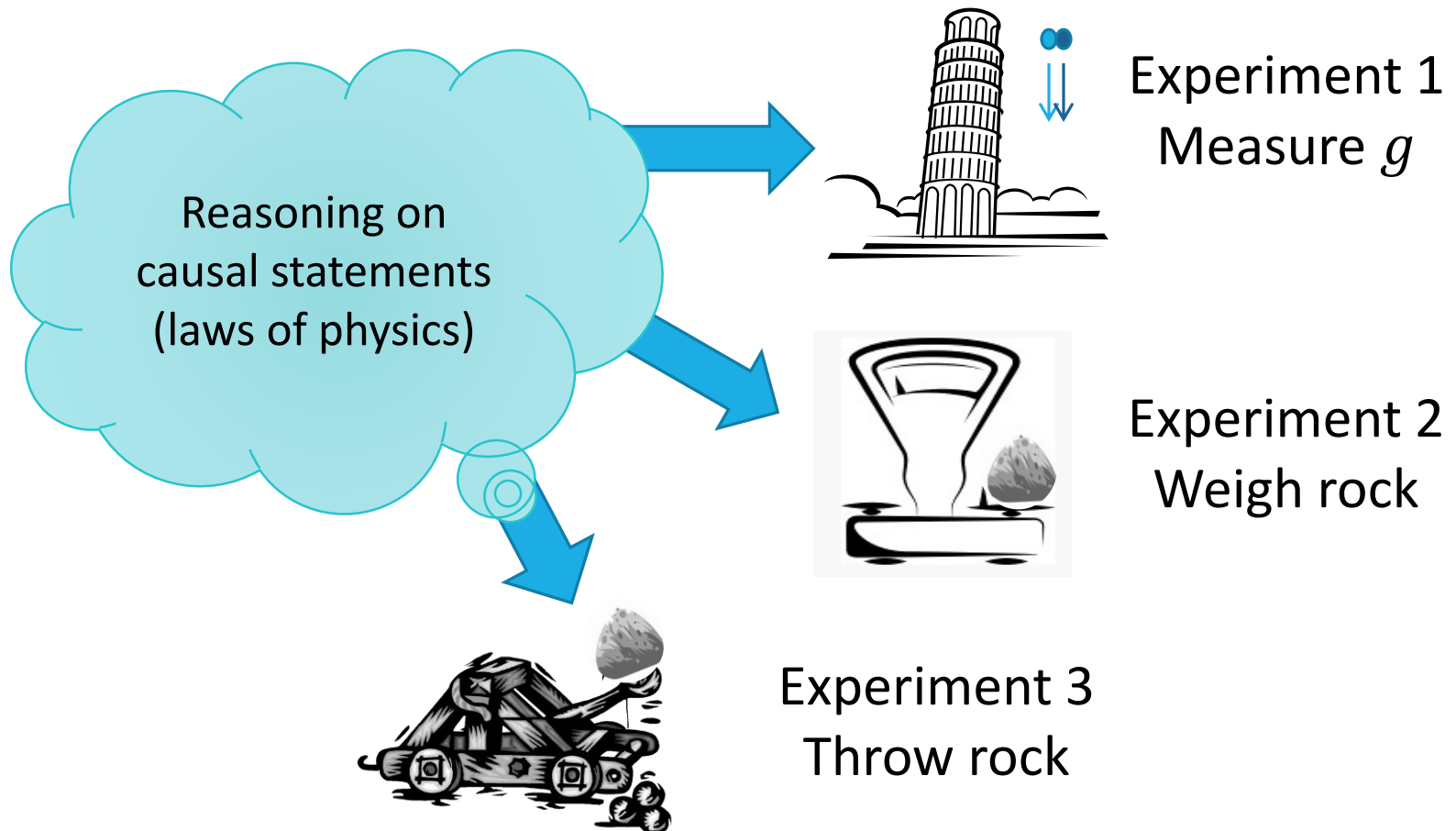
$$\begin{aligned} P^*(\omega) = & P(u, v) \\ & \times P(x | u) \\ & \times \cancel{P(a | x, v)} \quad P^*(q | x, a) \\ & \times P(b | x, v) \\ & \times P(q | x, a) \\ & \times P(s | a, q, b) \\ & \times P(c | a, q, b) \\ & \times P(y | s, u) \\ & \times P(z | y, c) \end{aligned}$$

Many **related Bayes networks** are born (Pearl, 2000)

- They are **related** because they **share some factors**.
- More complex algebraic interventions are of course possible.

# Transfer learning on steroids

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# 2. Counterfactuals

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# Counterfactuals

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## Measuring something that did not happen

*“How **would have the system performed** if, when the data was collected, we **had used scoring model M'** instead of model M?”*

## Learning procedure

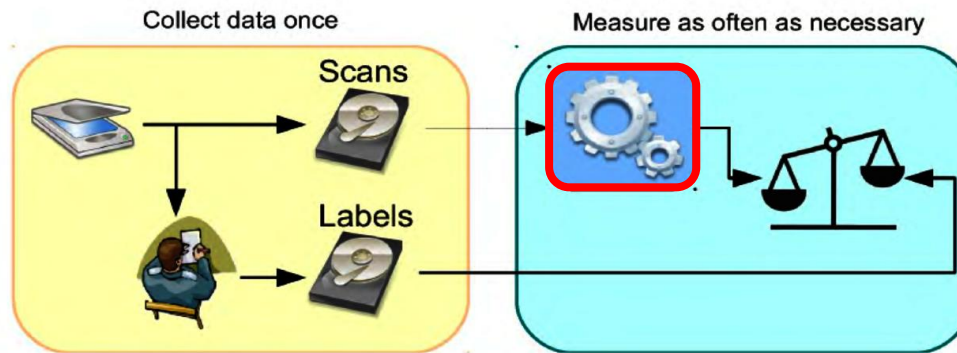
- Collect data that describes the operation of the system during a past time period.
- Find changes that **would have** increased the performance of the system **if they had been applied during the data collection period**.
- Implement and verify...

# Replaying past data

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## Classification example

- Collect labeled data in existing setup
- Replay the past data to evaluate what the **performance would have been** if we **had used** classifier  $\theta$ .

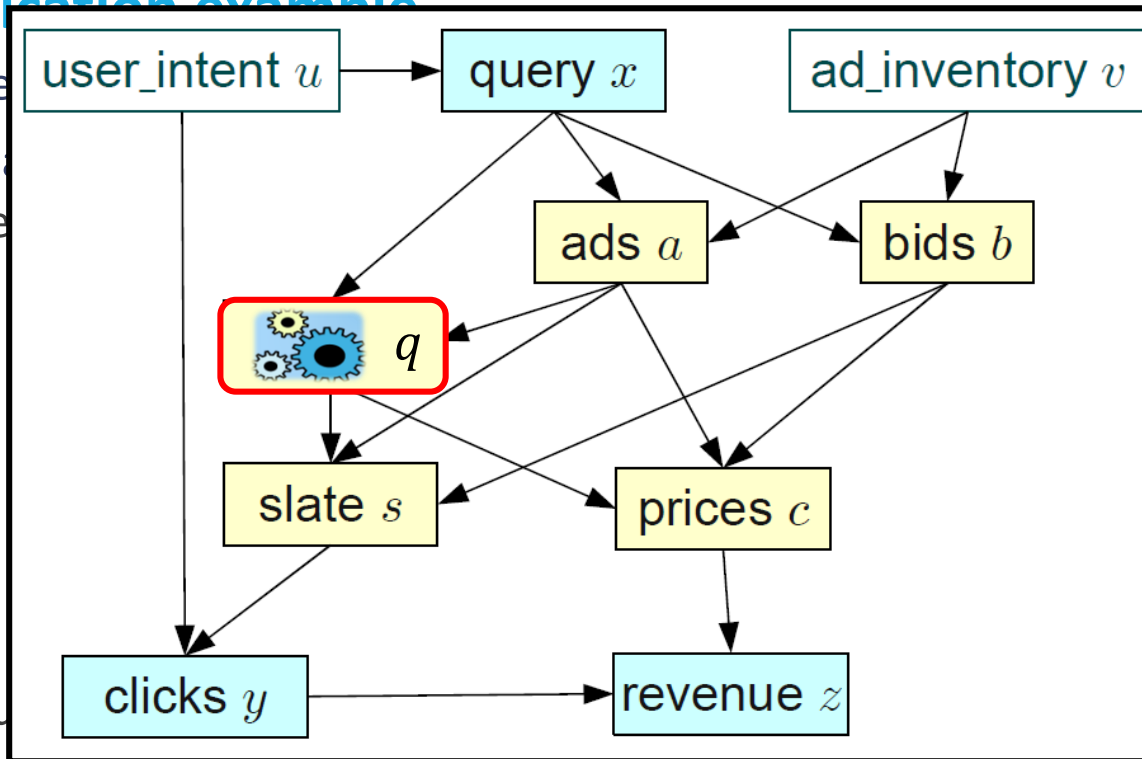


- Requires knowledge of all functions connecting the point of intervention to the point of measurement.

# Replaying past data

## Classification example

- Collected
- Replayed
- if we



and have been

- Required
- to the point of measurement.

intervention

# Importance sampling

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Distribution under  
intervention

$$\begin{aligned} P^*(\omega) = & P(u, v) \\ & \times P(x | u) \\ & \times P(a | x, v) \\ & \times P(b | x, v) \\ & \times \cancel{P(q | x, a)} \\ & \times P(s | a, q, b) \\ & \times P(c | a, q, b) \\ & \times P(y | s, u) \\ & \times P(z | y, c) \end{aligned}$$

$$P^*(q | x, a)$$

# Importance sampling

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## Actual expectation

$$Y = \int_{\omega} \ell(\omega) P(\omega)$$

## Counterfactual expectation

$$Y^* = \int_{\omega} \ell(\omega) P^*(\omega) = \int_{\omega} \ell(\omega) \frac{P^*(\omega)}{P(\omega)} P(\omega) \approx \frac{1}{n} \sum_{i=1}^n \frac{P^*(\omega_i)}{P(\omega_i)} \ell(\omega_i)$$



# Importance sampling

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## Principle

Reweight past examples to emulate the probability they would have had under the counterfactual distribution.

$$w(\omega_i) = \frac{P^*(\omega_i)}{P(\omega_i)} = \frac{P^*(q|x, a)}{P(q|x, a)}$$

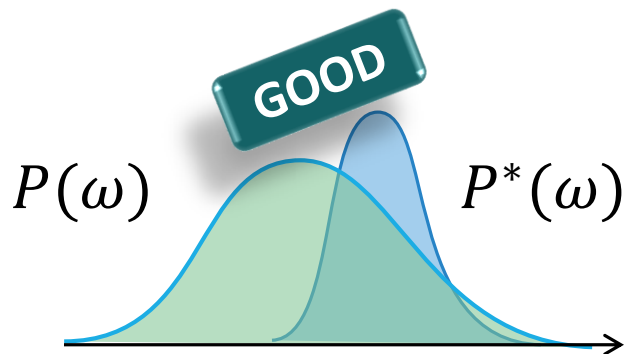
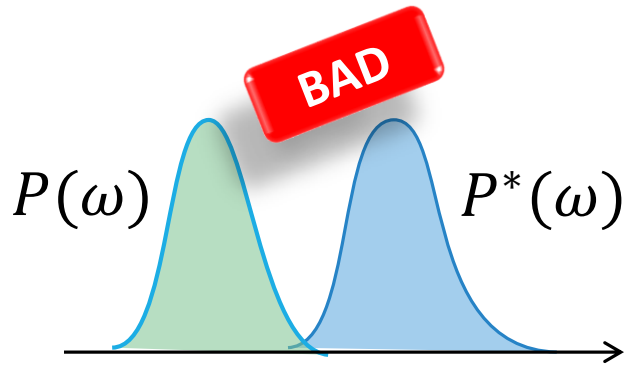
Factors in  $P^*$   
not in  $P$

Factors in  $P$   
not in  $P^*$

Only requires the knowledge of the function under intervention (before and after)

# Exploration

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## Quality of the estimation

- Large ratios undermine estimation quality.
- Confidence intervals reveal whether the data collection distribution  $P(\omega)$  performs sufficient exploration to answer the counterfactual question of interest.

# Confidence intervals

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$$Y^* = \int_{\omega} \ell(\omega) w(\omega) P(\omega) \approx \frac{1}{n} \sum_{i=1}^n \ell(\omega_i) w(\omega_i)$$

## Using the central limit theorem?

- $w(\omega_i)$  very large when  $P(\omega_i)$  small.
- A few samples in poorly explored regions dominate the sum with their noisy contributions.
- Solution: **ignore them**.

# Confidence intervals (ii)

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Well explored area

$$\Omega_R = \{ \omega : P^*(\omega) < R P(\omega) \}$$

Easier estimate

$$\bar{Y}^* = \int_{\Omega_R} \ell(\omega) P^*(\omega) = \int_{\omega} \ell(\omega) \bar{w}(\omega) P(\omega) \approx \frac{1}{n} \sum_{i=1}^n \ell(\omega_i) \bar{w}(\omega_i)$$

$$\text{with } \bar{w}(\omega) = \begin{cases} w(\omega) & \text{if } \omega \in \Omega_R \\ 0 & \text{otherwise} \end{cases}$$

This works because  $0 \leq \bar{w}(\omega) \leq R$ .

# Confidence intervals (iii)

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## Bounding the bias

Assuming  $0 \leq \ell(\omega) \leq M$  we have

$$\begin{aligned} 0 \leq Y^* - \bar{Y}^* &\leq \int_{\Omega \setminus \Omega_R} \ell(\omega) P^*(\omega) \leq M P^*\{\Omega \setminus \Omega_R\} = M[1 - P^*(\Omega_R)] \\ &= M \left[ 1 - \int_{\omega} \bar{w}(\omega) P(\omega) \right] \approx M \left[ 1 - \frac{1}{n} \sum_{i=1}^n \bar{w}(\omega_i) \right] \end{aligned}$$

- This is easy to estimate because  $\bar{w}(\omega)$  is bounded.
- This represents the cost of insufficient exploration.
- Bonus: this remains true if  $P(\omega)$  is zero in some places

# Two-parts confidence interval

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$$Y^* - \bar{Y}_n^* = (Y^* - \bar{Y}^*) + (\bar{Y}^* - \bar{Y}_n^*)$$

## Outer confidence interval

- Bounds  $\bar{Y}^* - \bar{Y}_n^*$
- When this is too large, we must **sample more**.

## Inner confidence interval

- Bounds  $Y^* - \bar{Y}^*$
- When this is too large, we must **explore more**.

# 3. Illustration

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# Mainline ads

The image shows a Bing search results page for the query "organic apples". The search bar contains "organic apples" and the Bing logo is visible on the left. Above the search bar are links for "WEB", "IMAGES", "VIDEOS", "MAPS", and "MORE". Below the search bar, it says "100,000,000 RESULTS".

Two callout boxes are present:

- Mainline:** A red dashed box highlights the first search result, which is an advertisement for iHerb.com. The ad text includes: "Organic | ust Apples", "iHerb.com", "Consumer Rated #1 Online Retailer - Great Value and Fast Shipping", "iherb.com is rated on PriceGrabber (43 reviews)", and "Other ideas: apples".
- Sidebar:** A red dashed box highlights the right-hand sidebar, which contains three advertisements: "Organic Fruit Deal \$29.99" from CherryMoonFarms.com, "Organic Fruit Delivery" from TheFruitCompany.com, and "Organic Apples at Amazon" from Amazon.com.

The word "Ad" is written in small text between the mainline and sidebar ad sections.



# Playing with mainline reserves

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## Mainline reserves (MLRs)

- Rank score thresholds that control whether ads are displayed above the search results.

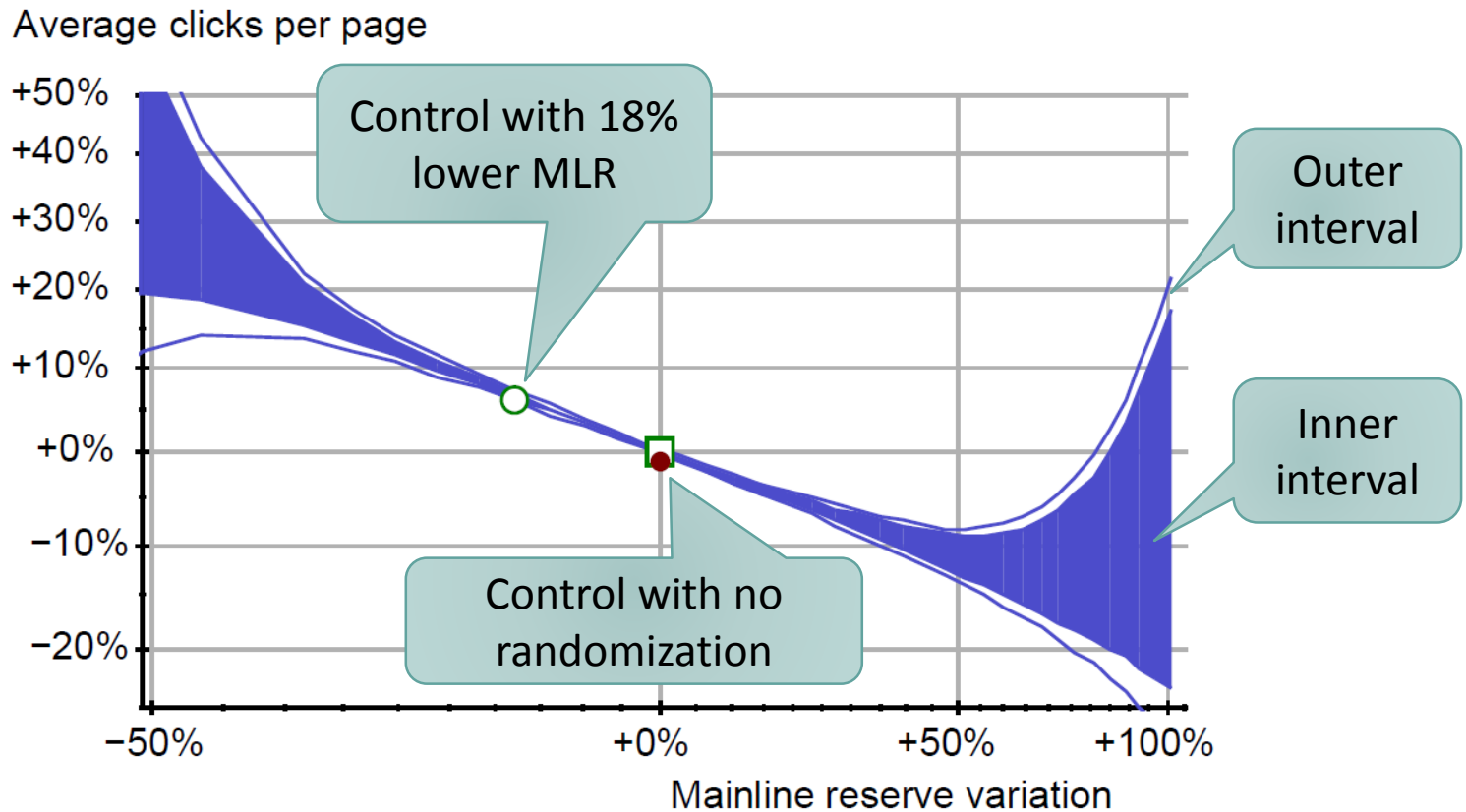
## Data collection bucket

- Random log-normal multiplier applied to MLRs.
- 22M auctions over five weeks (summer 2010)

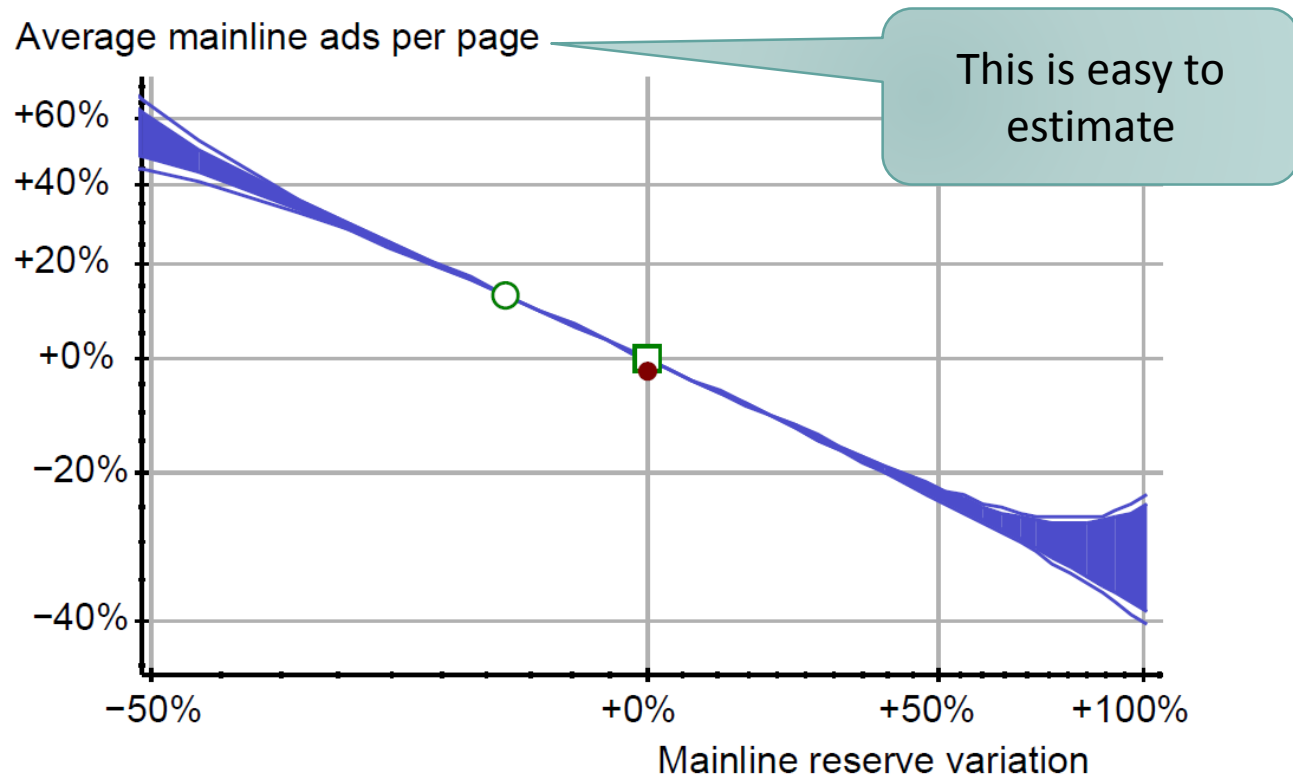
## Control buckets

- Same setup with 18% lower mainline reserves
- Same setup without randomization

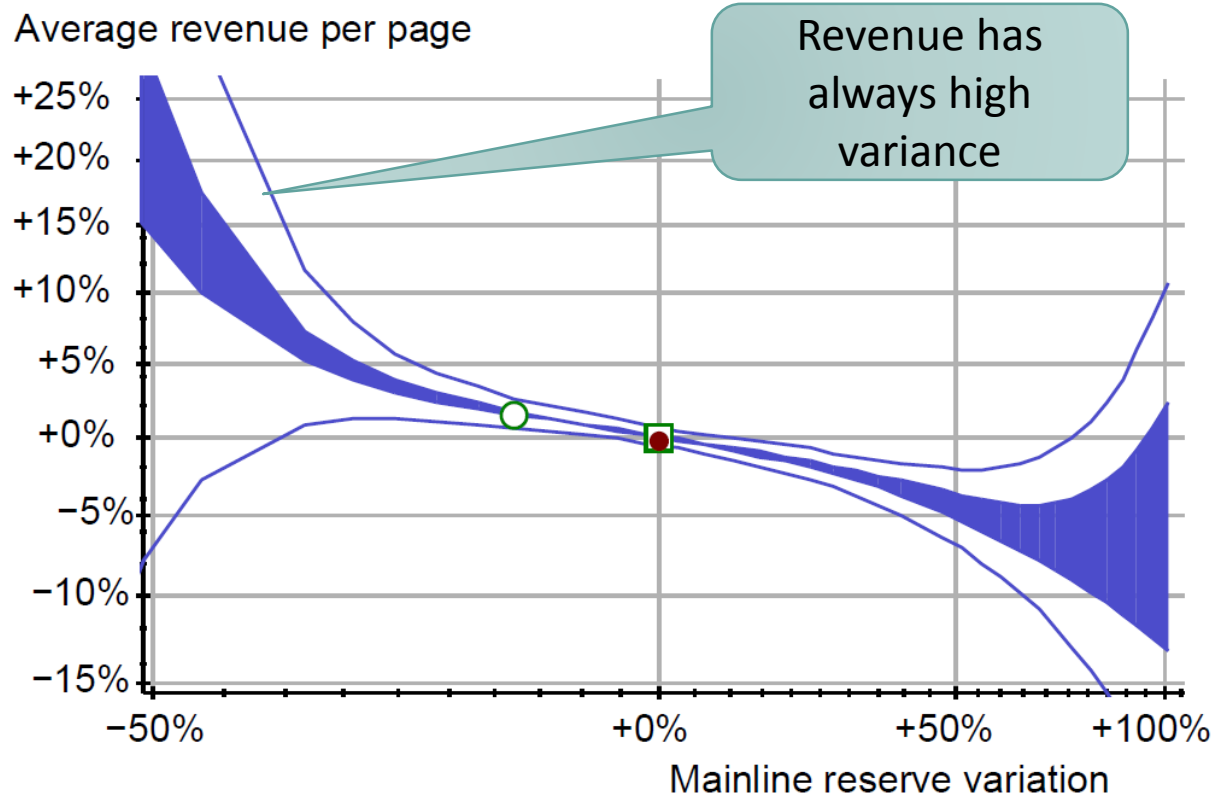
# Playing with mainline reserves



# Playing with mainline reserves



# Playing with mainline reserves



# More uses for the same data

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## Examples

Estimates for different randomization variance

→ Good to determine how much to explore.

Query-dependent reserves

→ Just another counterfactual distribution!

## This is the big advantage

- Collect data first, choose questions later.
- Randomizing more stuff increases opportunities.
- **New challenge: making sure that do not leave information on the table.**

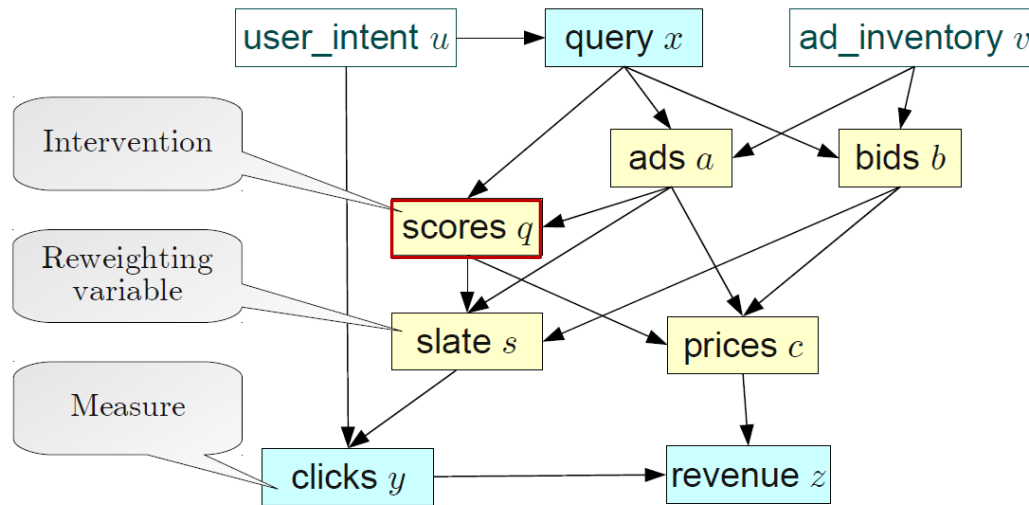
# 4. Toolbox

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# Using the causal structure

## Improved confidence intervals

- Example: users click without knowing the ad scores or the click prices.
- Technique: “shifting” the reweighting variables



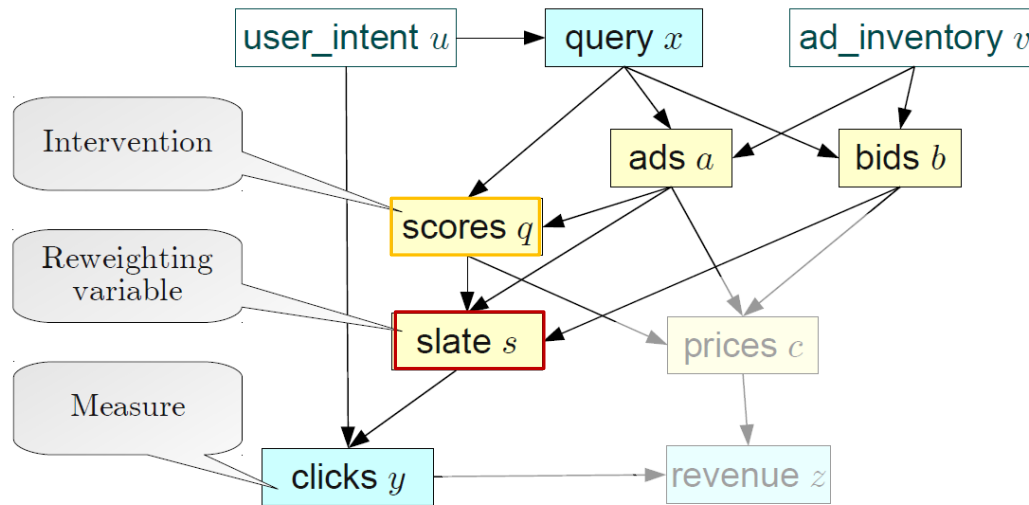
### Standard weights

$$w(\omega_i) = \frac{P^*(\omega_i)}{P(\omega_i)} = \frac{P^*(q|x, a)}{P(q|x, a)}$$

# Using the causal structure

## Improved confidence intervals

- Example: users click without knowing the ad scores or the click prices.
- Technique: “shifting” the reweighting variables



### Standard weights

$$w(\omega_i) = \frac{P^*(\omega_i)}{P(\omega_i)} = \frac{P^*(q|x, a)}{P(q|x, a)}$$

### Shifted weights

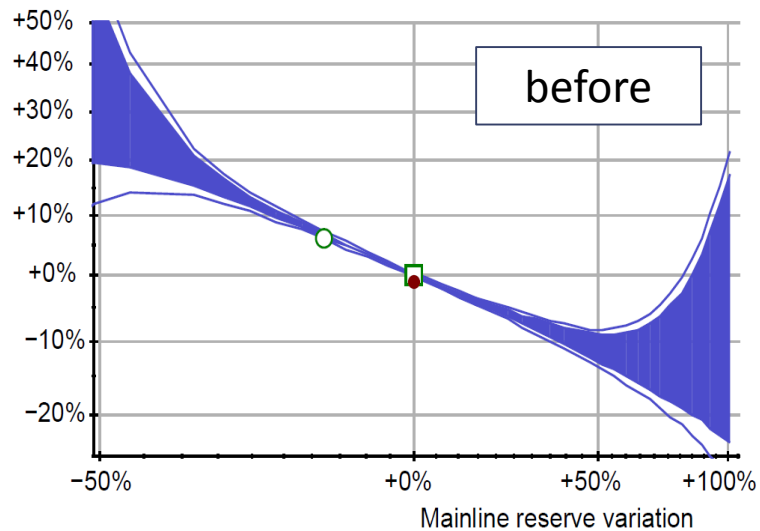
$$w(\omega_i) = \frac{P^*(\omega_i)}{P(\omega_i)} = \frac{P^*(s|x, a, b)}{P(s|x, a, b)}$$



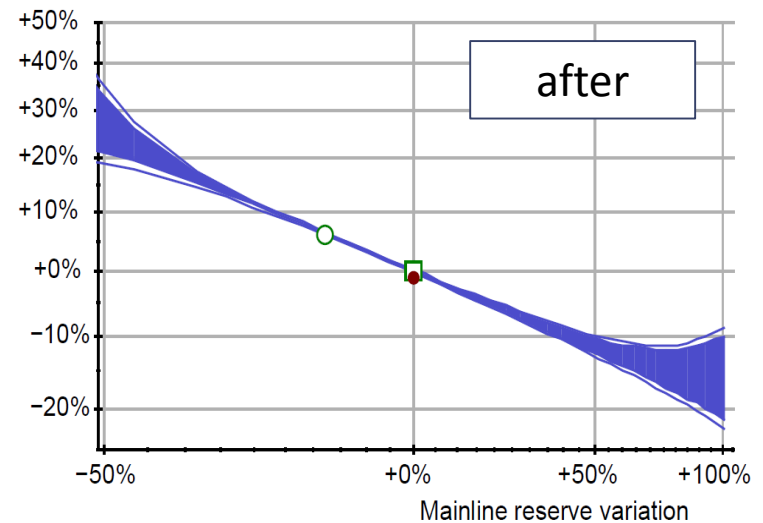
# Using the causal structure

## Experimental validation

Average clicks per page



Average clicks per page



# Estimating differences

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## Comparing two potential interventions

Is scoring model  $M_1$  better than  $M_2$  ?

$$\Delta = \text{Click-thru-rate if we had used model } M_1 - \text{Click-thru-rate if we had used model } M_2$$

Improved confidence via variance reduction

- Example: since seasonal variations affect both models nearly identically, the variance resulting from these variations cancels in the difference.

# Estimating derivatives

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## Infinitesimal interventions

$$\frac{\partial CTR}{\partial \theta} = \left( \text{Click rate if we had used } M(\theta + d\theta) - \text{Click rate if we had used model } M(\theta) \right) / d\theta$$

- Related to “policy gradient” in RL.
- Optimization algorithms learn model parameters  $\theta$ .

# Derivatives and optimization

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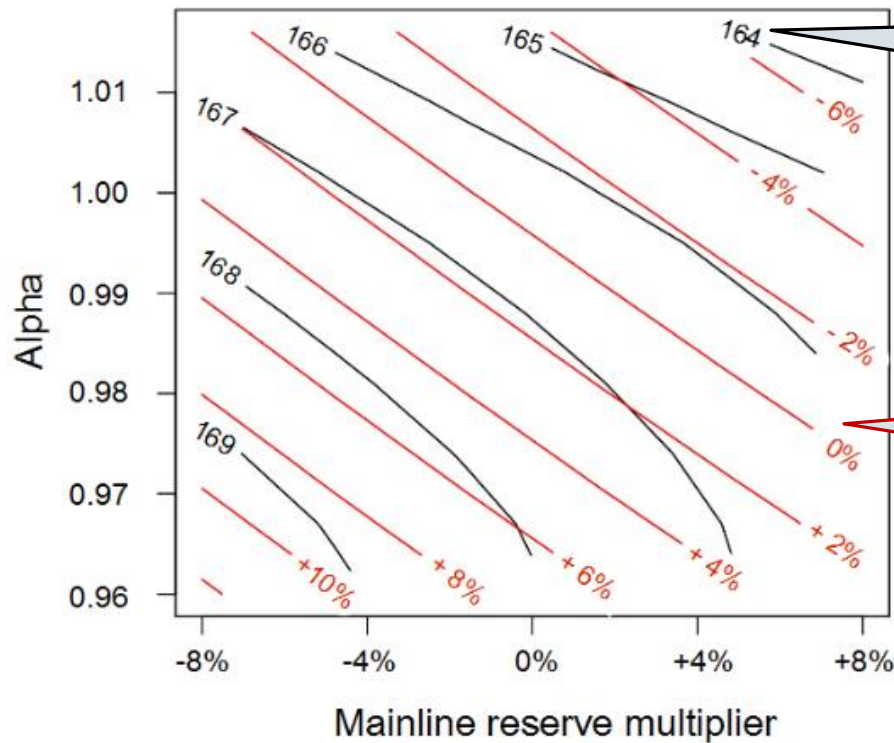
## Example

### Tuning squashing exponents and reserves

- Ads ranked by decreasing  $bid \times pClick^\alpha$
- Lahaie and McAfee (2011) show that  $\alpha < 1$  is good when click probability estimation gets less accurate.
- Different  $\alpha_k$  and reserves  $\rho_k$  for each query cluster  $k$ .

# Derivatives and optimization

Level curves for one particular query cluster



Estimated  
advertiser value  
(arbitrary units)

Variation of the  
average number of  
mainline ads.

# Learning as counterfactual optimization

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- Does it generalize?

Yes, we can obtain uniform confidence intervals.

- Sequential design?

Thompson sampling comes naturally in this context.

- Metering exploration wisely?

Inner confidence interval tells how much exploration we need to answer a counterfactual question.

But it does not tell which questions we should ask.

This was not a problem in practice...

# 5. Equilibrium

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# Revisiting the feedback loops

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## Tracking the equilibrium

If we increase the ad relevance thresholds :

- We show less ads and lose revenue in the short time.
- Users see more relevant ads, are more likely to click on ads in the future, possibly making up for the lost revenue [eventually].
- Advertisers will [eventually] update their bids.  
It could go both ways because they receive less clicks from more engaged users...



# Counterfactual equilibrium

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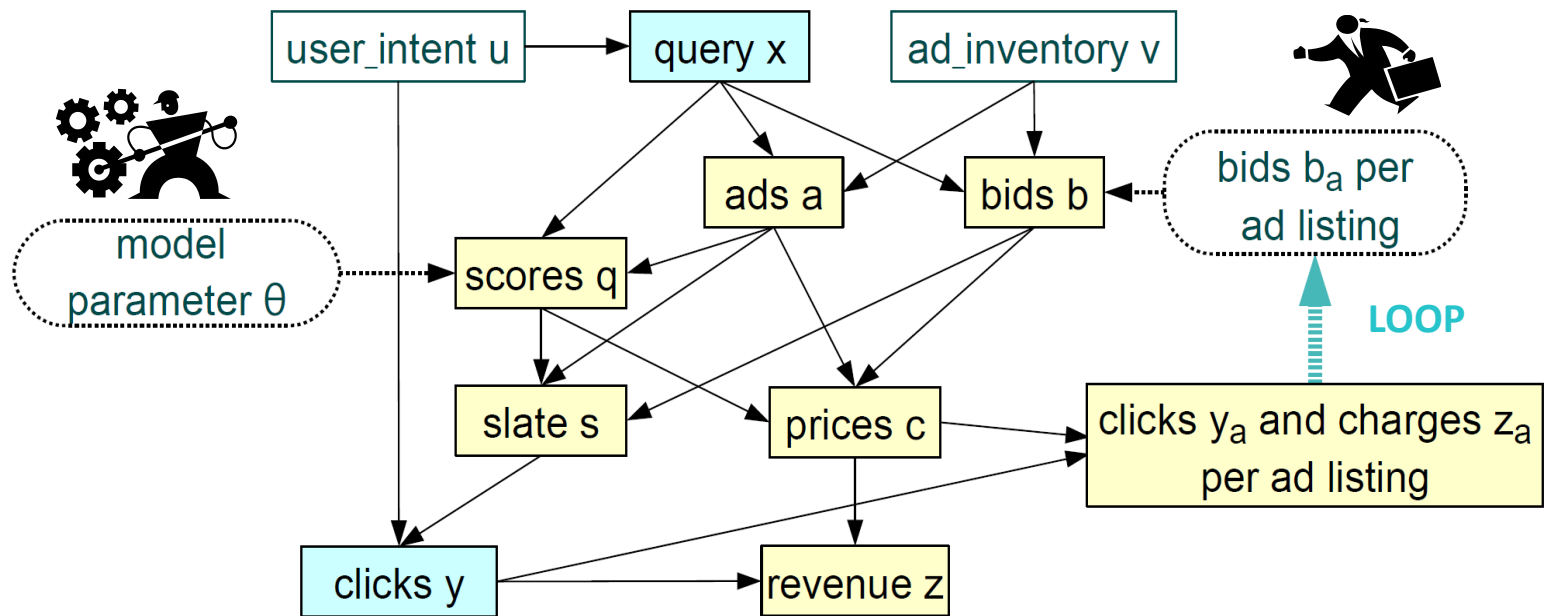
## Counterfactual question

*“What would have been the system performance metrics if we had applied an infinitesimal change to the parameter  $\theta$  of the scoring model long enough to reach the equilibrium during the data collection period?”*

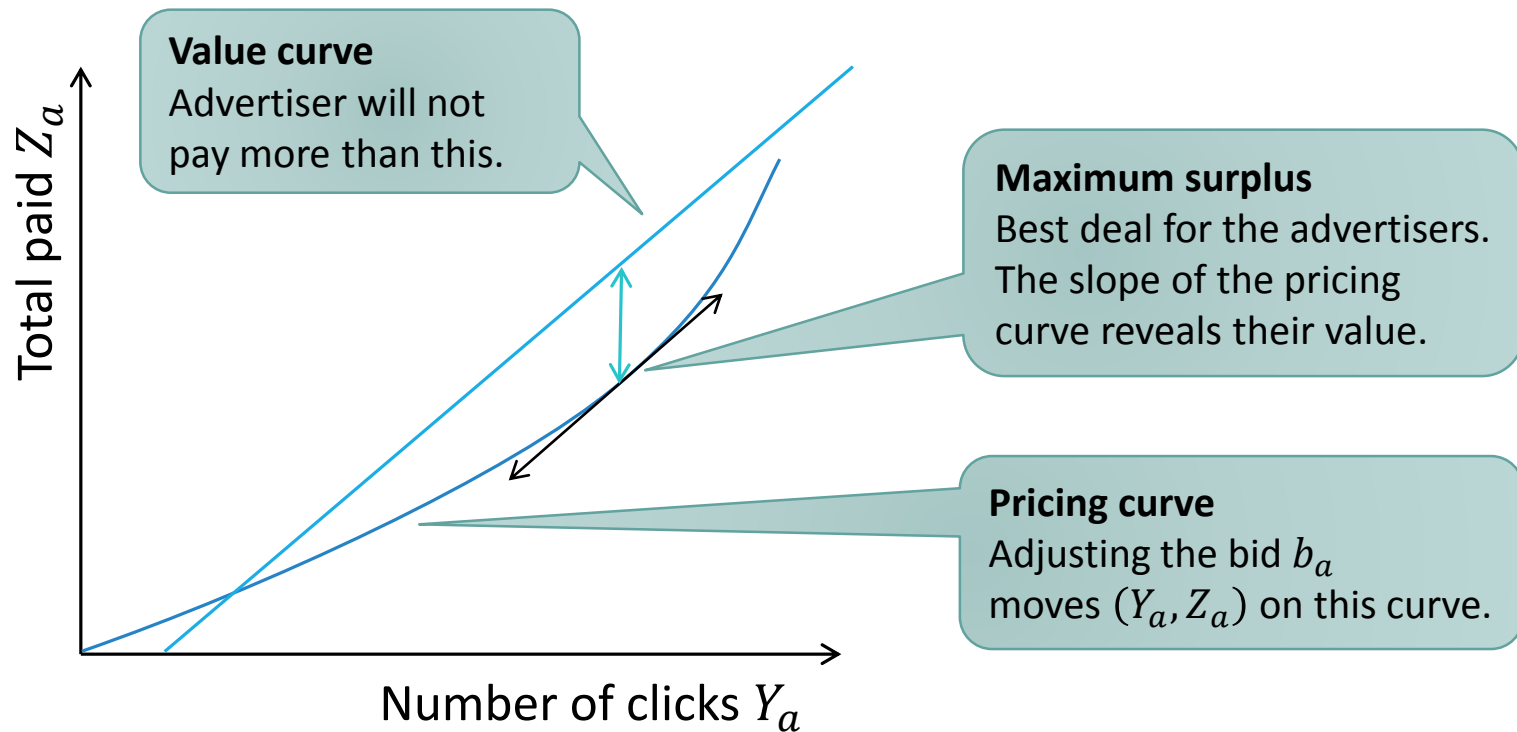
We can answer using *quasi-static analysis*.

(this comes from physics.)

# Advertiser feedback loop



# Rational advertiser



Rational advertisers keep  $V_a = \frac{\partial Z_a}{\partial Y_a} = \frac{\partial Z_a}{\partial b_a} / \frac{\partial Y_a}{\partial b_a}$  constant!

# Estimating values

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When the system reaches equilibrium, we can compute

$$V_a = \frac{\partial Z_a}{\partial b_a} / \frac{\partial Y_a}{\partial b_a} = \frac{\partial E_{\mathbf{b},\theta}(z_a)}{\partial b_a} / \frac{\partial E_{\mathbf{b},\theta}(y_a)}{\partial b_a}$$

Counterfactual  
derivatives

- Complication: we cannot randomize the bids. However, since ads are ranked by *bids*×*scores*, we can interpret a random score multiplier as a random bid multiplier (need to reprice.)

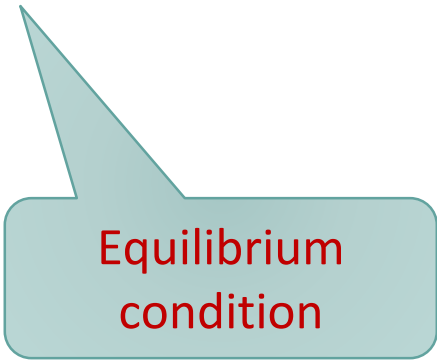
# Feedback loop equilibrium

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Derivative of surplus vector  $\Phi = \left[ \dots \frac{\partial Z_a}{\partial b_a} - V_a \frac{\partial Y_a}{\partial b_a} \dots \right] = 0$ .

$$d\Phi = \frac{\partial \Phi}{\partial \theta} d\theta + \sum_a \frac{\partial \Phi}{\partial b_a} db_a = 0$$

Solving the linear system yields  $\frac{db_a}{d\theta}$ .



Equilibrium  
condition

Then we answer the counterfactual question

$$dY = \left( \frac{\partial Y}{\partial \theta} + \sum_a \frac{\partial Y}{\partial b_a} \frac{db_a}{d\theta} \right) d\theta$$

# Multiple feedback loops

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## Same procedure

1. Write total derivatives.
2. Solve the linear system formed by all the equilibrium conditions.
3. Substitute into the total derivative of the counterfactual expectation of interest.

# Conclusion

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# Main messages

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- Relation between **explore-exploit** and **correlation-causation**.
- The causation framework provides a **rich and modular toolbox**.
- The differential **equilibrium analysis** methods of physics apply.

Tech report available at <http://leon.bottou.org/papers>.



# MORE SLIDES

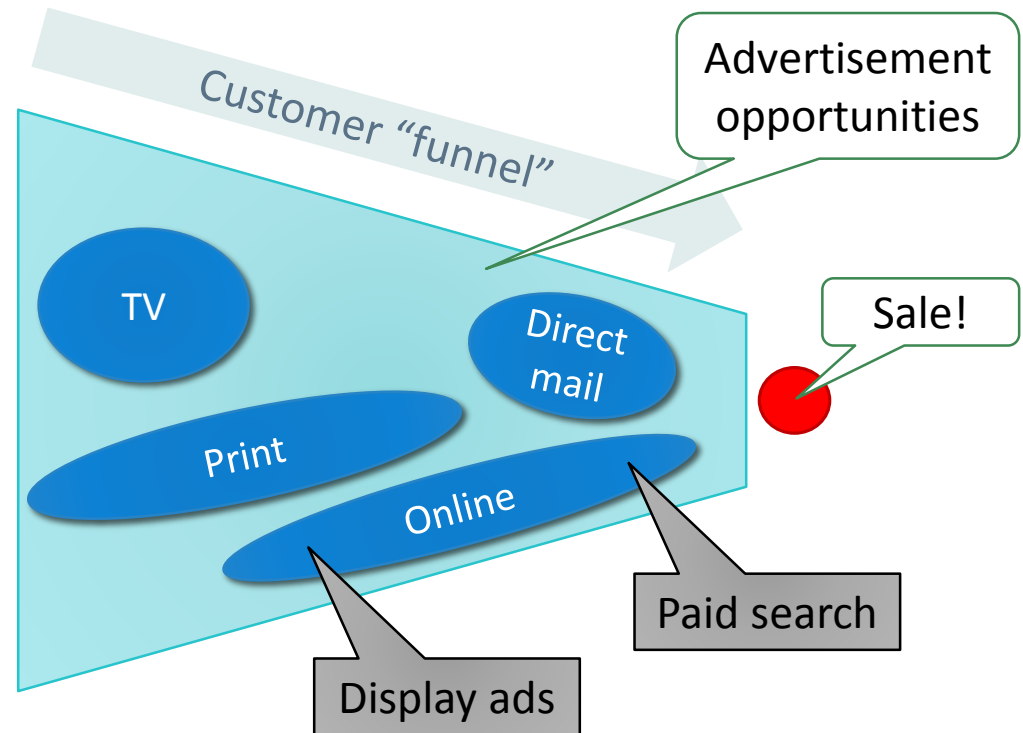
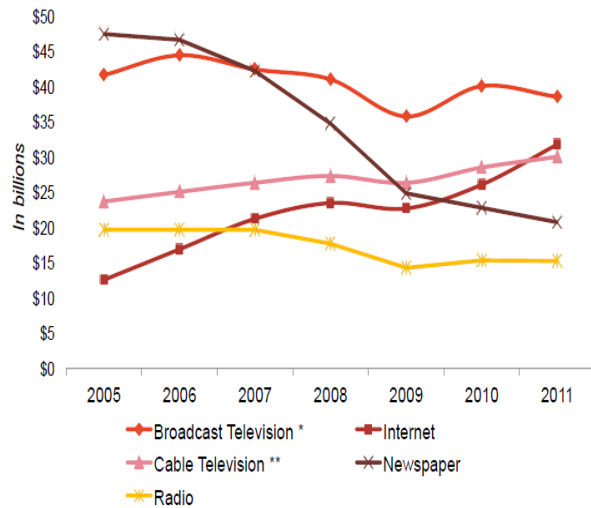
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ADS



# Advertisement primer

Advertising Revenue Market Share by Media, 2005-2011 (In \$B)



# Self interest

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## User

- Expects results that satisfy her interests
- Possibly by initiating business with an advertiser
- Future engagement depends on her satisfaction....

## Advertiser

- Expects to receive potential customers
- Expects to recover clicks costs from resulting business
- Return on investment impacts future ads and bids...

## Publisher

- Expects click money
- Learns which ads work from past data.
- In order to preserve future gains, publishers must ensure the continued satisfaction of users and advertisers.  
(this changes everything!)

# Performance metrics

## First order performance metrics

- Average number of ads shown per page
- Average number of mainline ads per page
- Average number of ad clicks per page
- **Average revenue per page (RPM)**

Should we just optimize RPM?

Showing lots of mainline ads improves RPM.  
**Users would quickly go away!**

Increasing the reserve prices also improves RPM.  
**Advertisers would quickly go away!**

The screenshot shows a Bing search results page for the query "organic apples". The search bar at the top shows "organic apples" and "bing" on the left. Below the search bar, it says "100,000,000 RESULTS". The page is divided into two sections: "mainline" and "sidebar".

**mainline** (indicated by a red dashed box):

- Organic List Apples** (ad) from iHerb.com. Text: "Consumer Rated #1 Online Retailer - Great Value and Fast Shipping".
- Comparing apples to organic apples - Boston.com** (organic result). Text: "Nov 10, 2008 - With the recession breathing down our necks, you may be looking for ways to cut the household budget without seriously compromising family well-being..."
- Five Reasons to Eat Organic Apples: Pesticides, Healthy...** (organic result) from www.farbox.com. Text: "Apr 23, 2012 - There are good reasons to eat organic and locally raised fruits and vegetables. For one, they usually taste better and are a whole lot fresher. Yet..."

**sidebar** (indicated by a red dashed box):

- Organic Fruit Deal \$29.99** (ad) from www.CherryMoonFarms.com. Text: "Use PromoCode GET10 for Discount on All Fresh Organic Fruit Baskets".
- Organic Fruit Delivery** (ad) from TheFruitCompany.com. Text: "Find Great Fresh Organic Gifts From The Fruit Company! Ship Today."
- Organic Apples at Amazon** (ad) from www.Amazon.com. Text: "Low prices on Organic Apples. Qualified orders over \$25 ship free."

# Performance metrics

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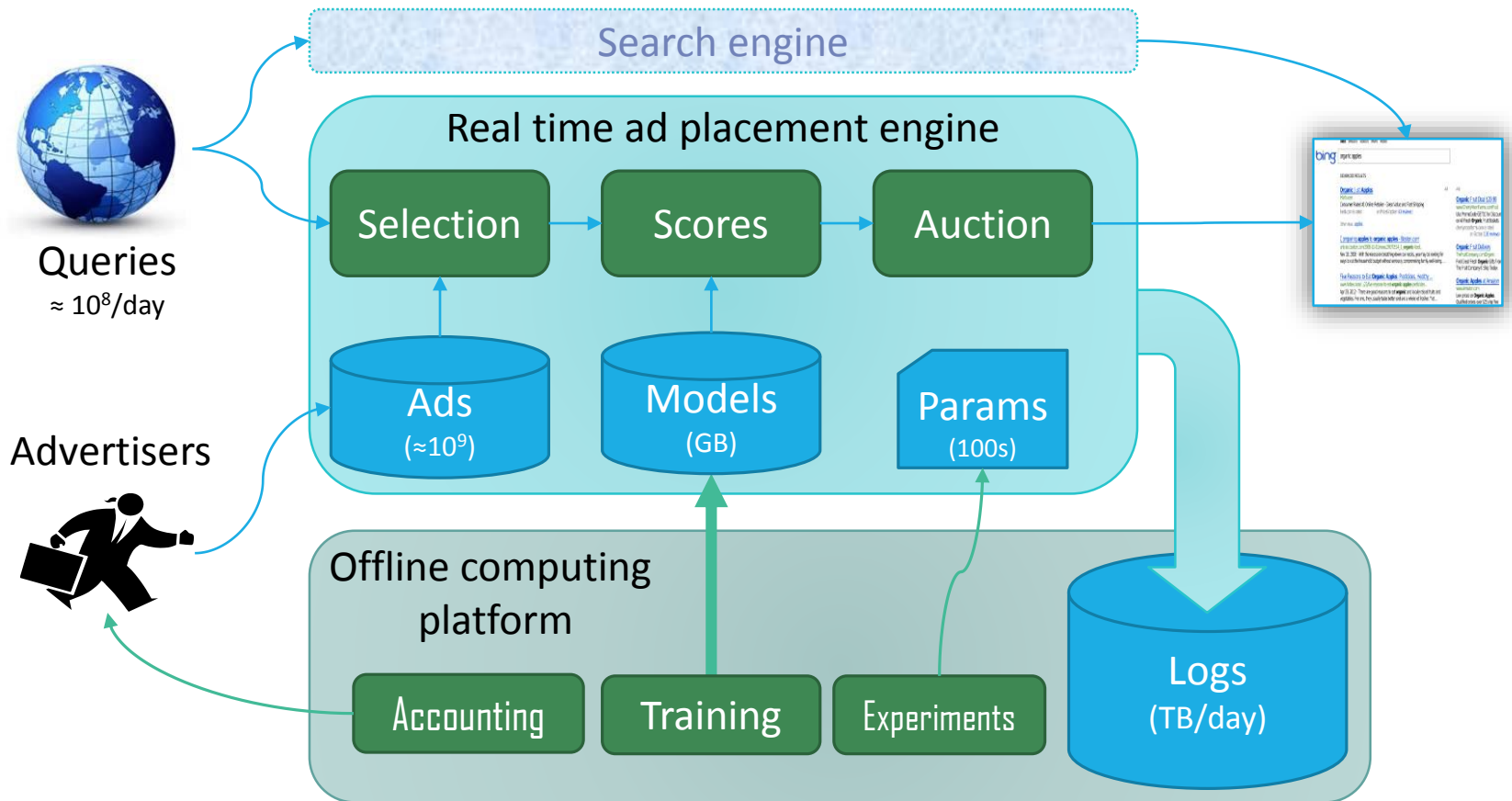
## First order performance metrics

- Average number of ads shown per page
- Average number of mainline ads per page
- Average number of ad clicks per page
- Average revenue per page (RPM)
- Average relevance score estimated by human labelers
- Average number of bid-weighted ad clicks per page
- ...

Monitor heuristic indicators of advertiser value

Monitor heuristic indicators of user fatigue

# The plumbing



# MORE SLIDES

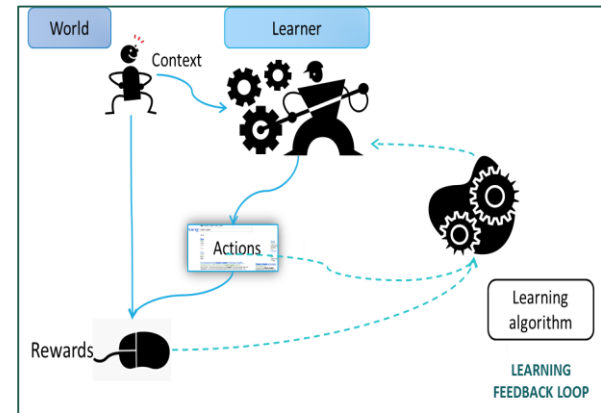
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CONTEXTUAL BANDITS

# Contextual bandits (CBs)

## Framework

- World select context  $x$
- Learner decides action  $a = \pi(x)$
- World announces reward  $r(x, a)$



## Results

- Randomized data collection (i.e., exploration) enables **offline unbiased evaluation** of an alternate policy  $\pi^*$ .
- Solid analysis of the **explore/exploit trade-off**, that is, how much exploration is needed at each instant.



# Structure

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## Actions have structure

- What we learn by showing a particular ad for a particular query tells us about showing **similar ads** for similar queries.

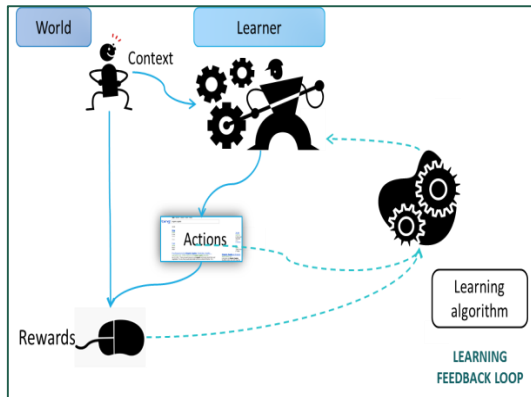
## Policies have structure

- One action is a **set of ads** displayed on a page.  
But computationally feasible policies **score each ad individually**.

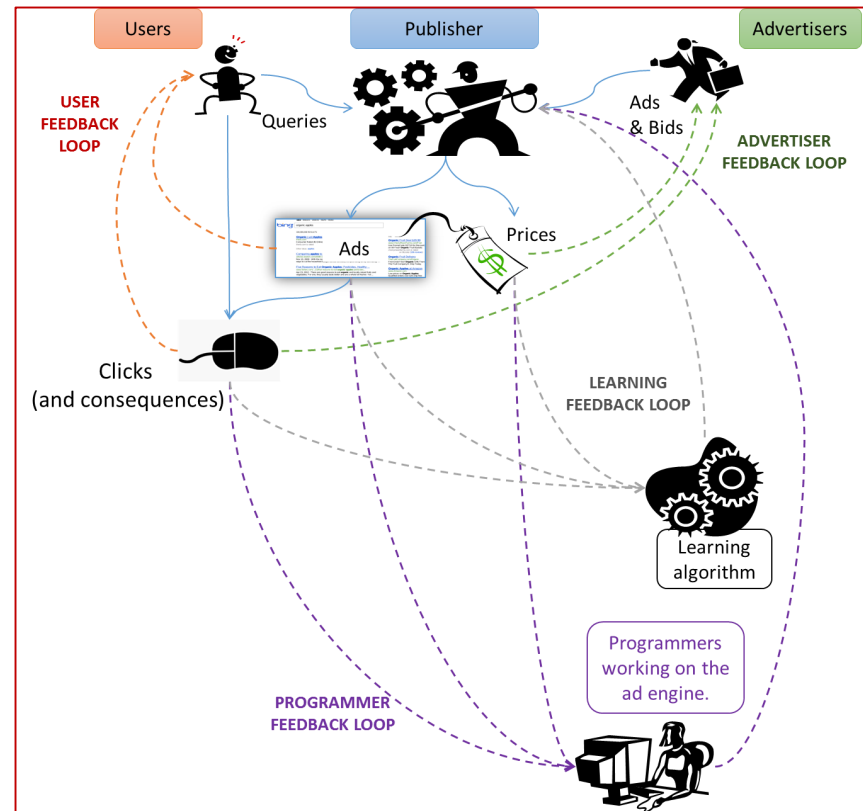
## Rewards have structure

- Actions are set of ads **with associated click prices**.  
Chosen ads impact **users**, chosen prices impact **advertisers**.

# The causal graph has structure



≠



# MORE SLIDES

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SIMPSON IN ADS



# Causal paradoxes in ad data

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## A legitimate question

*“Does it help to know the estimated click probability of the first mainline ad in order to estimate the click probability of the second mainline ad?”*

## Naïve approach

- Collect past data for pages showing at least two ads.
- Split them in two groups according to the estimated click probability  $q_1$  computed for the first ad.
- Count clicks on the second ad and compare.

# Causal paradoxes in ad data

---

	$CTR_2$
$q_1$ low	124/2000 (6.2%)
$q_1$ high	149/2000 (7.5%)

## Confounding factors...

- Commercial queries get higher  $q_1$ .  
They also receive more clicks everywhere...
- Let us split the data according to the estimated click probability  $q_2$  computed for the second ad.

# Causal paradoxes in ad data

---

	$CTR_2$	if $q_2$ low	if $q_2$ high
$q_1$ low	124/2000 (6.2%)	92/1823 (5.1%)	32/176 (18.1%)
$q_1$ high	149/2000 (7.5%)	71/1500 (4.8%)	78/500 (15.6%)

## Simpson reversal!

- $q_1$  and  $CTR_2$  have a (confounding) common cause.
- Controlling for a common cause can reverse the conclusion.
- What about the common causes we do not know?
- How to reason about such problems?

# MORE SLIDES

---

LOOPS



# Toy example

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## Two queries

Q1: “cheap diamonds”

(50% traffic)

Q2: “google”

(50% traffic)

## Three ads

A1: “cheap jewelry”

A2: “cheap automobiles”

A3: “engagement rings”

## More simplifications

- We show only one ad per query
- All bids are equal to \$1.



# Toy example

---

## True conditional click probabilities

	<b>A1</b> (cheap jewelry)	<b>A2</b> (cheap autos)	<b>A3</b> (engagement rings)
<b>Q1</b> (cheap diamonds)	7%	2%	9%
<b>Q2</b> (google)	2%	2%	2%

## Step 1: pick ads randomly.

$$CTR = \frac{1}{2} \left( \frac{7 + 2 + 9}{3} + \frac{2 + 2 + 2}{3} \right) = 4\%$$

# Toy example

---

## Step 2: estimate click probabilities

- Build a model based on a single Boolean feature:  
 $F$  : “query and ad have at least one word in common”

	<b>A1</b> (cheap jewelry)	<b>A2</b> (cheap autos)	<b>A3</b> (engagement rings)
<b>Q1</b> (cheap diamonds)	7%	2%	9%
<b>Q2</b> (google)	2%	2%	2%

$$P(\text{Click}|F) = \frac{7 + 2}{2} = 4.5\%$$

$$P(\text{Click}|\neg F) = \frac{9 + 2 + 2 + 2}{4} = 3.75\%$$

# Toy example

---

## Step 3: place ads according to estimated pclick.

Q1: show A1 or A2. (predicted pclick 4.5% > 3.75%)

Q2: show A1, A2, or A3. (predicted pclick 3.75%)

	A1 (cheap jewelry)	A2 (cheap autos)	A3 (engagement rings)
Q1 (cheap diamonds)	7%	2%	<del>9%</del>
Q2 (google)	2%	2%	2%

$$CTR = \frac{1}{2} \left( \frac{7 + 2}{2} + \frac{2 + 2 + 2}{3} \right) = 3.25\% \quad \text{😞}$$



# Toy example

Step 4: re-estimate click probabilities with new data.

	A1 (cheap jewelry)	A2 (cheap autos)	A3 (engagement rings)
Q1 (cheap diamonds)	7%	2%	<del>9%</del>
Q2 (google)	2%	2%	2%

$$P(\text{Click}|F) = \frac{7 + 2}{2} = 4.5\%$$

$$P(\text{Click}|\neg F) = \frac{2 + 2 + 2}{3} = 2\%$$

- We keep selecting the same inferior ads. 
- Estimated click probabilities now seem more accurate. 

# What is going wrong?

- Estimating Pclick using click data collected by showing random ads.

1

Feature F identifies relevant ads using a narrow criterion.

	A1	A2	A3
Q1	7%	2%	9%
Q2	2%	2%	2%

2

Feature F misses a very good ad for query Q1.

4

Ads for query Q1 are ranked incorrectly.

3

$P(\text{Click} | \neg F)$  is pulled down by queries that do not click.

Adding a feature that singles out the case (Q1,A3)

- **would** improve the pclick estimation metric.
- **would** rank Q1 ads more adequately.

# What is going wrong?

- Re-estimating Pclick using click data collected by showing ads suggested by the previous Pclick model.

	A1	A2	A3
Q1	7%	2%	<del>9%</del>
Q2	2%	2%	2%

In this data, A3 is never shown for query Q1.

$P(\text{Click}|\neg F)$  seems more accurate because we have removed the case (Q1,A3)

Adding a (Q1,A3) feature

- **would not** improve the Pclick estimation **on this data**.
- **would not** help ranking (Q1,A3) higher.

Further feature engineering based on this data

- **would always** result in eliminating more options, e.g. (Q1,A2).
- **would never** result in recovering lost options, e.g. (Q1,A3).

# We have created a black hole!

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## **(Q,A) can be occasionally sucked by the black hole.**

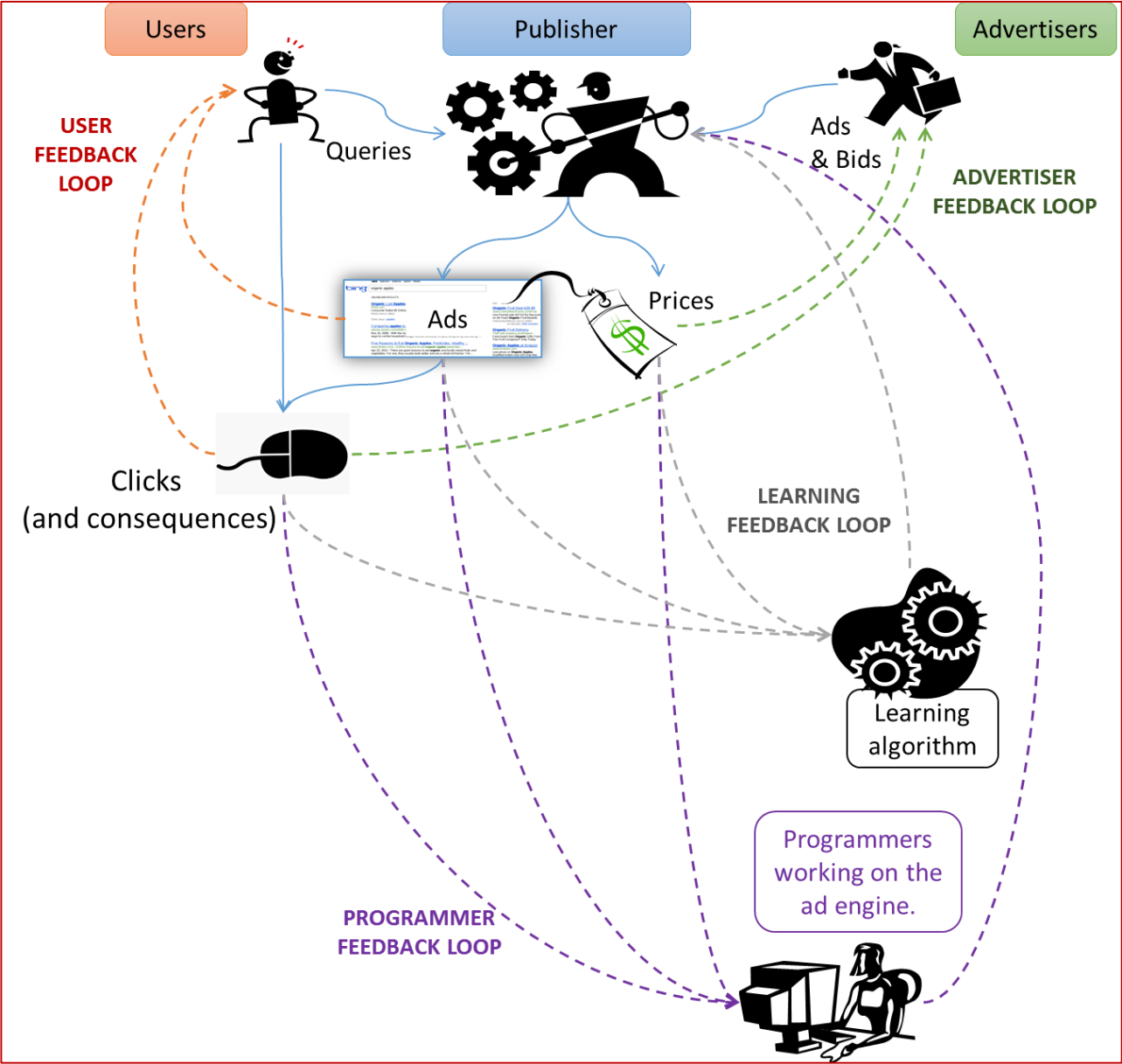
- All kinds of events can cause ads to disappear.
- Sometimes, advertisers spend extra money to displace competitors.

## **(Q,A) can be born in the black hole.**

- Ads newly entered by advertisers
- Ads newly selected as eligible because of algorithmic improvements.

## **Exploration**

- We should sometimes show ads that we would not normally show in order to train the click prediction model.





# MORE SLIDES

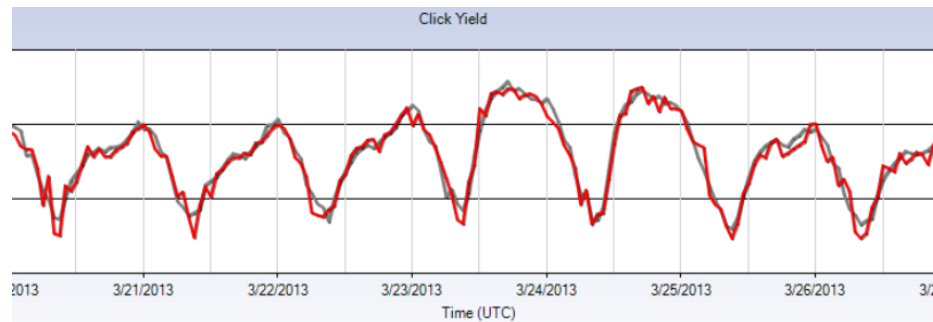
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VARIANCE REDUCTION



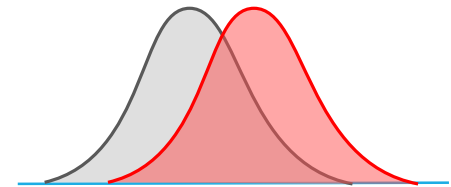
# Variance reduction

## Hourly average click yield for treatment and control



$$\left( Y - \frac{1}{n} \sum y_i \right) \sim \mathcal{N} \left( 0, \frac{\sigma}{\sqrt{n}} \right)$$

Daily effects increases the variance of both treatment and control.



Daily effects affect treatment and control in similar ways!

Can we subtract them?

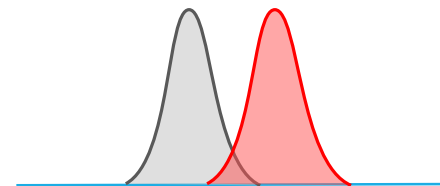
# Variance reduction

---

- Treatment estimate  $Y^* \approx \hat{Y}^* = \frac{1}{|T|} \sum_{i \in T} y_i$
- Control estimate  $Y \approx \hat{Y} = \frac{1}{|C|} \sum_{i \in C} y_i$
- Predictor  $\zeta(X)$  tries to estimate  $Y$  on the basis of solely the context  $X$ .
- Then  $Y^* - Y = (Y^* - \zeta(X)) - (Y - \zeta(X))$   
 $\approx \frac{1}{|T|} \sum_{i \in T} (y_i - \zeta(x_i)) - \frac{1}{|C|} \sum_{i \in C} (y_i - \zeta(x_i))$

This is true regardless of the predictor quality.

But if it is any good,  $\text{var}[Y - \zeta(X)] < \text{var}[Y]$ , and



# Counterfactual differences

---

## Which scoring model works best?

- Comparing expectations under counterfactual distributions  $P^+(\omega)$  and  $P^*(\omega)$ .

$$\begin{aligned} Y^+ - Y^* &= \int_{\omega} [\ell(\omega) - \zeta(\nu)] \Delta w(\omega) P(\omega) \\ &\approx \frac{1}{n} \sum_{i=1}^n [\ell(\omega_i) - \zeta(\nu_i)] \Delta w(\omega_i) \end{aligned}$$

with  $\Delta w(\omega) = \frac{P^+(\omega)}{P(\omega)} - \frac{P^*(\omega)}{P(\omega)}$

Variance captured by predictor  $\zeta(\nu)$  is gone!

# Counterfactual derivatives

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## Counterfactual distribution $P^\theta(\omega)$

$$\frac{\partial Y^\theta}{\partial \theta} = \int_{\omega} [\ell(\omega) - \zeta(v)] w'_\theta(\omega) P(\omega) \approx \frac{1}{n} \sum_{i=1}^n [\ell(\omega_i) - \zeta(v_i)] w'_\theta(\omega_i)$$

with  $w'_\theta(\omega) = \frac{\partial w_\theta(\omega)}{\partial \theta} = w_\theta(\omega) \frac{\partial \log P^\theta(\omega)}{\partial \theta}$

$w_\theta(\omega)$  can be large but there are ways...